

Terms and Conditions

When you place an order with Benson Tackle you are agreeing to the following Terms and Conditions of Sale. (Your statutory customer rights are not affected)

"Benson Tackle" means Michael Benson of "Benson Tackle"

"Customer" or "you" means the person or company who place an order via the website to purchase any of the products.

"Products" means the products offered for sale by Benson Tackle via the website.

"The Website" means "Benson Tackle's website"

These terms and conditions are applicable to the supply of all Products by Benson Tackle, to the Customer. All other terms and conditions, express or implied by statute or otherwise, are excluded to the fullest extent permitted by law.

All prices are quoted in £ Sterling (and are inclusive of VAT), unless otherwise specified.

All prices may be subject to postage and packing costs, unless otherwise stated.

VAT (if applicable) and carriage (if applicable) are added to your order prior to purchase. You will be given the total price of the transaction including any VAT and carriage before you complete your purchase. There are no hidden extra costs. VAT is included in your order price. Orders delivered to and paid for from outside of EU (European Union) to non-UK businesses may be exempt from VAT.

Payments must be made in £ Sterling only, unless otherwise specified using any of the methods shown.

Cheques must be cleared prior to the dispatch of any goods.

After placing an order the Customer will receive an e-mail confirming that the order has been received.

Benson Tackle shall retain legal title to the products until all payment has been made in full by the Customer.

The risk on the Products shall pass to the Customer on delivery once the products have been signed for.

Any date or period for delivery shall be considered as indicative only although if a Product is in stock, we aim to send it out to you as soon as possible. If we cannot dispatch an item to you within 21 days of order we will notify you by e-mail and at your request we will cancel the order and refund your money in full. Benson Tackle cannot be held responsible for delays in the delivery caused by the manufacturer, or any other third party.

All items dispatched are fully insured during transit.

The Customer shall inspect the goods immediately on receipt. If you are not content with the product you must notify Benson Tackle within seven days after the day of delivery of your intention

to return the product the cost of return shall be at the expense of the customer. Where a product was delivered , "delivery included" Benson Tackle will recover the original outward delivery costs from the original price.

If any Products supplied is defective or different from those ordered Benson Tackle will provide a full refund on return of Products. Goods exchanged or replaced for reasons other than damaged or differing from goods ordered will be subject to postage and packing charges at the Customers expense. We will not accept responsibility for postal charges or lost items when returning goods. All returned n goods must be in stock condition and in the original packaging.

Benson Tackle reserves the right to refuse any order or part of an order.

Benson Tackle accepts no liability for any failure to ship goods where this results from it inability to do so or in Benson Tackle's decision not to do so. Benson Tackle will take all reasonable steps to notify the customer that products will not be shipped as ordered. In such cases Benson Tackle will immediately refund any payments made in full.

The Customer shall respect all license agreements delivered by the copyright owners. Benson Tackle cannot be held responsible for any misuse constructed by the Customer or any third party.

If the Customer has any complaint they should contact Benson Tackle on telephone 0775887876 or email the complaint to enquiries@bensontackle.co.uk. Benson Tackle agrees to respond promptly to all complaints in a fair and equitable manner.

Benson Tackle and the Customer shall use their best efforts to negotiate in good faith and settle amicably any dispute that may arise out of the supply of Products or these Conditions.

These terms and conditions are governed and shall be interpreted in accordance with the laws of England and Wales.